

MISSION, VISION AND VALUES

Mission

To advance the health and well-being of the communities we serve

Vision

Delivering on the promise of a healthier future

We will engage, educate and guide people to take charge of their health and transform the way care is delivered by providing coordinated and affordable, high-quality services.

Values

Personal Integrity, Quality, Respect for the Individual, Service, Teamwork & Trust

COMMUNITY BENEFIT IMPACT

TOTAL OF \$113.9 MILLION IN FY22

\$8.2 million

Free care to patients in our charity care program

\$91.4 million

Medical Assistance services

\$10.3 million

Cost to educate future physicians and health professionals

\$4 million

Community and school health programs and outreach

\$128.9 million

Additional in care not reimbursed by Medicare (not considered "Community Benefit")

ENHANCING COMMUNITY FINANCIAL HEALTH

\$1.5 million

Cash annually to Lancaster City government

\$1.5 million

Annually in cash and services to School District of Lancaster

\$160,000

Lancaster City Alliance annual contribution to strengthen city neighborhoods and fuel urban economic development

\$5.8 million

Annual payment of property taxes to local school districts and municipalities



Board of Trustees

LG Health's volunteer board of local business and community leaders ensures that LG Health reflects the values and health priorities of our community.

AWARDS & RECOGNITIONS



U.S. News Best Hospitals 2022-23

- LGH ranked fourth best hospital in Pennsylvania
- Nationally ranked in Diabetes & Endocrinology and Orthopedics
- 21 types of care ranked as "high performing"
- Best Hospitals for Maternity Care – Women & Babies Hospital

Named one of AMERICA'S 50 BEST HOSPITALS by Healthgrades

National certifications



Magnet recognition

- Highest honor for nursing excellence
- Reaccredited for a fifth time in 2021



Accredited by The Joint Commission

As a not-for-profit health system, philanthropy plays a vital role in providing resources to benefit our patients, advance research and increase the margin of medical excellence at LG Health. Gifts made to the LG Health Foundation stay local to support the mission of LG Health and meet our region's evolving health-care needs.



COMMUNITY HEALTH PRIORITIES

We work to improve the health and well-being of the communities we serve by identifying and addressing our community's most pressing health concerns. Today, those priorities are: a safe and healthy environment; health care access and quality; and mental health.



A Safe & Healthy Environment



Health Care Access & Quality



Mental Health

Knowing that we are stronger by working together, we partner with community organizations on specific strategies that target the top three health challenges facing Lancaster County. Find out more about our work at [CaringForLancaster.org](https://www.CaringForLancaster.org).



AT A GLANCE 2023



[LGHealth.org](https://www.LGHealth.org)

KEY SERVICES

We offer our region the highest quality of care through comprehensive services and advanced technologies, while maintaining a primary focus on wellness and prevention.

Cardiovascular: Full array of diagnostic and interventional procedures utilizing state-of-the-art equipment and operative suites. Certified in offering the most complex surgical care; minimally invasive approaches to valvular, coronary and vascular disease; and access to national research trials

Orthopedic: Dedicated orthopedic center focused on joint replacement surgery, sports medicine, fracture management and bone health/osteoporosis

Cancer: Ann B. Barshinger Cancer Institute brings together clinical experts, university-level advanced treatments and technology, and patient-focused support services

Women's health: Serving women's lifetime health-care needs, including labor and delivery, breast health, urogynecology and other Women's Specialty Center services

Digestive health, general and bariatric surgery: Comprehensive, advanced diagnostic and treatment capabilities

Pediatrics: Primary pediatric care, with CHOP affiliation and community partnerships providing specialized children's services locally, including Level III NICU, pediatric inpatient center, and dedicated pediatric emergency care (opening in April 2023)

Neurosciences: Complete continuum of services with emphasis on stroke, cerebrovascular disease, brain tumor, memory and spine care

Behavioral health: Comprehensive continuum of care to assess, diagnose and treat conditions, including Lancaster Behavioral Health Hospital

General medicine: Advanced services in lung, kidney, endocrine, diabetes and infectious disease

HOSPITALS



Lancaster General Hospital

525 Licensed Beds

22,606 Discharges

Level I Trauma Center

- Regional referral center providing a full range of tertiary services, including cardiac surgery, neurology and trauma. Routinely recognized nationally for clinical quality and safety.



Women & Babies Hospital

95 Licensed Beds

4,329 Births

Level III NICU

- Region's only women's hospital, offering advanced obstetrics, inpatient and outpatient surgeries, and GYN services



Lancaster Rehabilitation Hospital

59 Beds

- Lancaster County's only rehab hospital
- Joint venture with Kindred Healthcare



Lancaster Behavioral Health Hospital

126 Beds

- Lancaster County's only freestanding behavioral health hospital
- Joint venture with Universal Health Services

AMBULATORY LOCATIONS



Suburban Pavilion



21 Additional outpatient locations



Downtown Pavilion



7 Urgent Care locations

BY THE NUMBERS

805
LICENSED BEDS AT 4 HOSPITALS

980+
PHYSICIANS ON MEDICAL & DENTAL STAFF

9,700+
EMPLOYEES

1.4 million+
LG HEALTH PHYSICIANS PROFESSIONAL VISITS

38,501
SURGERIES

\$1.64 billion
ANNUAL HEALTH SYSTEM REVENUES

31,541
INPATIENT DISCHARGES
(INCLUDES BIRTHS)

1.45 million+
OUTPATIENT VISITS

112,234
EMERGENCY DEPARTMENT VISITS

173,305
URGENT CARE VISITS

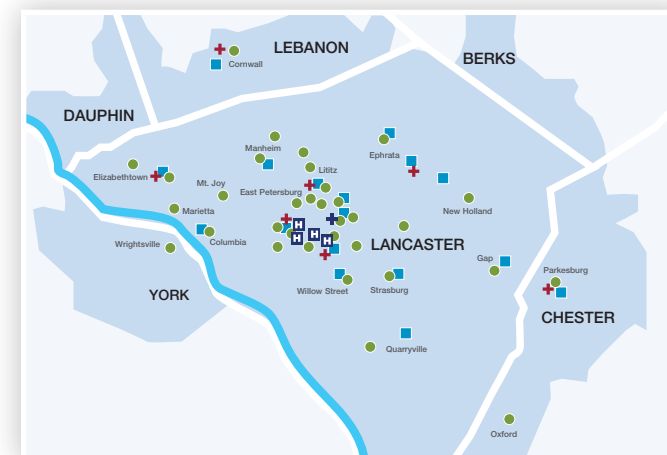
\$3.3 million+
RESEARCH EXPENDITURES

\$113.9 million
COMMUNITY BENEFIT
(CARING FOR OUR COMMUNITY)

355,000+
MYLGHEALTH ONLINE MEDICAL RECORD PARTICIPANTS

\$139 million
CAPITAL INVESTMENTS MADE THROUGHOUT HEALTH SYSTEM

LOCATIONS AND SERVICE AREA



Location Key
(as of March 2023)

- Hospital
- Outpatient center
- Physician practice
- Urgent Care
- Wellness Express

Note: Some outpatient locations include multiple physician practices. For detailed information, go to LGHealth.org/locations.

LG HEALTH PHYSICIANS

800+
SPECIALTY, SURGICAL & PRIMARY-CARE PROVIDERS

65+
SPECIALTY, SURGICAL & PRIMARY-CARE LOCATIONS

Penn Medicine

LG Health is a member of the University of Pennsylvania Health System (Penn Medicine), which is consistently ranked among the nation's best overall and in multiple specialties by U.S. News & World Report.

Penn Medicine includes the Perelman School of Medicine, a world-renowned teaching and research institution ranked among the nation's top 5 medical schools by U.S. News & World Report.

PENN MEDICINE BY THE NUMBERS

3,406
LICENSED BEDS

\$9.9 billion
OPERATING REVENUE

6,052
PHYSICIANS

\$982 million
TOTAL SPONSORED RESEARCH

47,035
EMPLOYEES